

		Chapter <b>1 Management</b>	Page (of) <b>1(1)</b>
Episode <b>1.2.1. Quality policy</b>		Handbook <b>ISO 9001 &amp; ISO 14001</b>	
Established by <b>J-C Isaksson</b>		Date established <b>2020-02-21</b>	Valid from <b>2023-07-03</b>
Process owner <b>Anders Fransén</b>	Sign	Edition <b>C</b>	Replaces <b>B</b>

## Our

quality ambition is to be a professional supplier of medical devices and software mainly for, but not limited to, the eye care and optician industry.

This means that:

- We will provide a high level of service, fast deliveries, high availability and good treatment.
- We will provide expertise in our field of activity.
- Through close cooperation with leading manufacturers and a wide network of contacts, offer products of recognized high quality and supplier-independent solutions, as well as systems with unique/innovative properties.
- We will constantly review our working methods to improve ourselves and the business.
- We shall meet our own, customers and other binding requirements that affect our business.

This policy is re-evaluated every year after the customer survey and compilation of documentation has been made.



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Anders Fransén, CEO